

Mr. Tim Chugg,
Tim Chugg Electrical Ltd,
Unit 5, Cygnets Units
Herron Road,
Sowton
EX2 7LL

8th November 2008

Dear Tim

I am writing this letter to formally thank you on behalf of Exeter Shilhay Community Ltd for the electrical works that you have done at 29 Mount Pleasant Road.

As a charity we have once again been pleased to have been associated with your firm during the renovation works at one of our houses. The professionalism of your company does you credit; from your prompt inspection visits, subsequent quotations, through to the very high standard of works that your team of electricians provide. It was also a significant factor that you completed the job on time and to the agreed budgets.

Your own input throughout this period, in ensuring customer satisfaction, is again credit to the ethics that you have founded your company and works on.

So, please pass on our personal thanks to all the electricians involved in the works at no 29. It was a pleasure to have them working on this job, as they were pleasant and polite, punctual and provided good co-operation and customer care, whilst working with us on this project. They all did a fantastic job and worked to a very high & professional standard.

We hope that we have the pleasure of working with you again in the future.

Yours Faithfully

Ian Webber
Resettlement & Development Manager