

Stoneycombe  
Matford Road  
St Leonards  
Exeter  
Devon  
EX2 4PE

8 January 2009

Dear Mr Chugg,

**Work carried out at Stoneycombe, Matford Road, Exeter**

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I hope you had a good Christmas.

I thought I would write to express my appreciation of the way in which your firm carried out the complete rewiring of my property.

In particular, I would like to thank Kevin. He coped very well with the one or two unforeseen difficulties which arose during the course of the job. He worked very hard indeed, and applied himself intelligently to the work in hand. In several instances, he demonstrated impressive professional competence in the way he identified the best solutions to practical problems. He is a credit both to your firm and, I understand, to your skills as a trainer.

I would have no hesitation in recommending you, and would be happy to act as a reference should the need ever arise.

Once again, thank you very much.

Yours sincerely,



C. J. Palmer